

Recovery Support Services Documentation Manual

Missouri Department of Mental Health

Division of Alcohol and Drug Abuse



Recovery Support Services

Documentation Manual

Table of Contents			
Page #	Page Title		
1	Cover		
2	Table of contents		
3	Documentation Guidelines		
4-10	Blank Sample Forms		
4	Individual Service Note		
5-6	Group Service Note		
7-8	Drop In Center Log		
9	Transportation Log		
10	Housing Log		
11-21	Documentation Examples		
11	Care Coordination - Individual		
12	Family Engagement – Individual		
13	Recovery Coaching – Individual		
14	Re-entry Coordination – Individual		
15	Spiritual Counseling – Individual		
16	Work Preparation – Individual		
17	Family Engagement – Group		
18	Spiritual Counseling – Group		
19	Work Preparation – Group		
20	Drop-in Center		
21	Transportation Log		
22	Housing		



ATR III Recovery Support Services Documentation Guidelines

Access to Recovery is a voucher funded addiction treatment and recovery support program. To participate in ATR III, recovery support organizations must first be credentialed and contracted by the Department of Mental Health (DMH), Division of Alcohol and Drug Abuse (ADA). Recovery support services are authorized by the creation of a recovery support voucher. RS vouchers may be created by eligible DMH contracted clinical treatment programs or Recovery Support Access Sites. RS vouchers authorize a specific amount of funding for a specific service at a specific recovery support provider organization. The authorized RS service is then provided to the specific client. The service is then documented in program records for later review and/or audit by DMH personnel.

The required documentation falls into two categories: 1) individual service notes or 2) group service logs. Individual service notes are maintained in a separate client record. Each client served will have a separate client record or file which contains documentation of individual client services. Group logs are maintained in files chronologically, by type of group.

Individual service notes and group logs must contain:

- 1. name of client
- 2. signature of client
- 3. client's DMH ID number
- 4. type of service
- 5. date of service
- 6. start and end time of service
- 7. summary of the service provided
- 8. signature of staff person providing the service

Housing documentation must also contain:

- 1. signature and times staff provided housing supervision
- 2. physical address where service was provided

The mileage transportation log must also contain:

- 1. number of miles transported
- 2. purpose of transportation, to/from
- 3. signature of driver providing the service

Care Coordination, Recovery Coordination, Re-entry Coordination, and Recovery Coaching do not require client signature unless the client was present for the service. For complete service descriptions and limitations, consult the Recovery Support Services, Descriptions and Prices document and your DMH recovery support contract.



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) Check Type of Service (check one only) DMH ID# **Approved Services Qualified Services Date of Service** \square Care Coordination ☐ Family Engagement **Start Time** \square Re-Entry Coordination \square Recovery Coaching **End Time** ☐ Peer Support ☐ Recovery Counseling # Units of Service ☐ Work Preparation ☐ Spiritual Counseling **Summary of Session Client Signature** Staff/Service Provider Signature



ATR III GROUP LOG Group Title/Topic **Date of Service Approved Services Qualified Services Start Time** \square Recovery Education ☐ Family Engagement **End Time** $\hfill \square$ Spiritual Life Skills \square Recovery Counseling # Units of Service **□** Work Preparation ☐ Spiritual Counseling **Group Leader/Staff Signature Group Summary** DMH ID # Client Name (Print) **Client Signature**



ATR II GROUP LOG (continuation page 2) DMH ID# Client Name (Print) Client Signature



ATR III DROP IN CENTER LOG				
Date of Service				
Drop In Center (Open Time	Drop In Center Close Time		
Group Leader/St	aff Signature			
Group Leader/St	aff Signature			
	Drop Ir	Center Activities Summary		
DMH ID #	Client Name (Print)	Client Signature	Time Present	



ATR II DROP IN CENTER LOG (continuation page 2) DMH ID# Client Name (Print) Client Signature Time Present



ATR III MILEAGE TRANSPORTATION LOG

Driver Name/Signature:

21/ 01 1 tumo o ganturo					
Date	Client Signature	DMH ID #	Miles	Purpose of Transportation To / From	



ATR III HOUSING LOG **House Address: Date of Service: Check Type of Service:** ☐ Peer Housing ☐ Supervised Housing **House Supervision Time Staff Member Name/Signature** DMH ID# **Client Signature** Client Name (print)



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) John Doe Check Type of Service (check one only) DMH ID# 1234567 Approved Services **Qualified Services □** Care Coordination ☐ Family Engagement **Date of Service 1-30-2011** Start Time 11:00 a.m. ☐ Re-Entry Coordination ☐ Recovery Coaching End Time 11:15 a.m. ☐ Peer Support ☐ Recovery Counseling ☐ Work Preparation ☐ Spiritual Counseling # Units of Service 1 **Summary of Session** Discussed client's probation requirements and treatment goals. Contacted Pathway's office at (555)567-5409 and confirmed client's place on the waiting list for residential level 1 treatment with James Baker. Provided consumer's contact information so treatment center can notify if bed is available sooner. Contacted probation officer to inform client is in this RS program and inform of waiting list at Pathways Client Signature John Doe Staff/Service Provider Signature Bob Gibsow



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) Jackie Brown Check Type of Service (check one only) DMH ID# 1234567 Approved Services **Qualified Services** ☐ Care Coordination **∃** Family Engagement **Date of Service 1-30-2011** Start Time 11:00 a.m. ☐ Re-Entry Coordination ☐ Recovery Coaching End Time 11:45 a.m. ☐ Peer Support ☐ Recovery Counseling ☐ Work Preparation ☐ Spiritual Counseling # Units of Service 3 **Summary of Session** Met with client and her husband Jordan to discuss her plan to see their son Joshua who is currently in foster care. Jackie is excited because thoughts of seeing Joshua keep her going during hard days. She is motivated by the possibility of a permanent reunion. Jordan is working to get the house ready for the weekend. Talked about potential triggers in the house and her relapse prevention plan that we developed together last week. Verified that she had the emergency numbers card to take with her. Client Signature Jackie Brown Staff/Service Provider Signature Stan Musial



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) Jackie Doe Check Type of Service (check one only) DMH ID# 1234567 Approved Services **Qualified Services** ☐ Care Coordination ☐ Family Engagement **Date of Service 1-30-2011** Start Time 11:00 a.m. ☐ Re-Entry Coordination **☐** Recovery Coaching End Time 11:30 a.m. ☐ Peer Support ☐ Recovery Counseling ☐ Work Preparation ☐ Spiritual Counseling # Units of Service 2 **Summary of Session** Met with Jackie to identify her recovery goals. She prioritized that she would like to work the 12 step program with her sponsor, find a job that pays at least \$9 per hour and is close to her mom's house. She would also like to reestablish a relationship with her sister. We talked about the first step towards each goal. Next Monday we will work on establishing an email address where Jackie can be reached by both potential employers and her sister. Client Signature Jackie Doe Staff/Service Provider Signature Barry Sanders



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) Arlo Guthrie Check Type of Service (check one only) DMH ID# 1234567 **Qualified Services Approved Services** ☐ Care Coordination ☐ Family Engagement **Date of Service 1-30-2011** Start Time 11:00 a.m. **☐** Re-Entry Coordination ☐ Recovery Coaching End Time 11:30 a.m. ☐ Peer Support ☐ Recovery Counseling ☐ Work Preparation ☐ Spiritual Counseling # Units of Service 2 **Summary of Session** Met with client and his PO Sandra Johnson to talk about supervision, plan our house rules, and expectations and his employment goals. We will provide transportation to the treatment center tomorrow for John's first appointment with his counselor. Client Signature Arlo Guthrie Staff/Service Provider Signature $\overline{\textit{John Cash}}$



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) Jackie Doe Check Type of Service (check one only) DMH ID# 1234567 **Approved Services Qualified Services** ☐ Care Coordination ☐ Family Engagement **Date of Service 1-30-2011** Start Time 11:00 a.m. ☐ Re-Entry Coordination ☐ Recovery Coaching End Time 12:00 p.m. ☐ Peer Support ☐ Recovery Counseling □ Work Preparation **☐** Spiritual Counseling # Units of Service 4 **Summary of Session** During this session Jackie and I discussed her prior experience of "church." She attended a Baptist church with her grandma when she was a child. However, she reported very sporadic attendance since about age 13. She believes in God and plans to use her faith to help in recovery. Discussed Christianity and her beliefs in general. Jackie is going to read a section from the meditations book I loaned her each evening and do a short prayer. Will meet again in one week for a follow-up session. Client Signature Jackie Doe Staff/Service Provider Signature Row Mckernaw



ATR III INDIVIDUAL SERVICE NOTE Client Name (Print) John Wall Check Type of Service (check one only) DMH ID# 1234567 **Approved Services Qualified Services** ☐ Care Coordination ☐ Family Engagement **Date of Service 1-30-2011** Start Time 11:00 a.m. ☐ Re-Entry Coordination ☐ Recovery Coaching End Time 11:30 a.m. ☐ Peer Support ☐ Recovery Counseling **□** Work Preparation ☐ Spiritual Counseling # Units of Service 2 **Summary of Session** Discussed John's work history and skills. Helped him to start list of skills and past employers for visit to the Career Center tomorrow. Identified what has helped him be successful in jobs before and what kind of jobs would be most satisfying and why. Client Signature John Wall Staff/Service Provider Signature Pat Jones



ATR III GROUP LOG Group Title/Topic Family Dynamics of Alcoholism / Addiction Date of Service 1-30-2011 **Approved Services Qualified Services** ☐ Recovery Education **☐** Family Engagement Start Time 5:00 p.m. ☐ Spiritual Life Skills ☐ Recovery Counseling End Time 6:00 p.m. ☐ Work Preparation ☐ Spiritual Counseling # Units of Service 4 Group Leader/Staff Signature Pat Jones **Group Summary** Each group member had with them someone from their support system. Group discussed healthy communication skills for family members and facilitated discussion among group members about family concerns. Jane and daughter Sally shared how nice it was to talk without leading to an argument. DMH ID# Client Name (Print) **Client Signature** Henry Rollins 123456 **Henry Rollins** Jane Smith 654321 **Jane Smith** Daisy Mae 13579 **Daisy Mae** Henry Rollins Jr. **Henry Rollins Jr.** Sally Smith Sally Smith Líllí Mae Lilli Mae



ATR III GROUP LOG Group Title/Topic God's Will and Recovery Date of Service 1-30-2011 **Approved Services Qualified Services** ☐ Recovery Education ☐ Family Engagement Start Time 5:00 p.m. ☐ Spiritual Life Skills ☐ Recovery Counseling End Time 6:00 p.m. ☐ Work Preparation **☐** Spiritual Counseling # Units of Service 4 Group Leader/Staff Signature Jack Kerouac **Group Summary** Each group member discussed their prior experiences with church. Group members were encouraged to share their personal religious beliefs and the role that these beliefs will play in their recovery. August stated he went to a Baptist church with his family growing up and wants to reconnect with his faith and healing for support. DMH ID# Client Name (Print) **Client Signature** 123456 Joe B. Hall Joe B. Hall Jane Smith 654321 **Jane Smith** August West 13579 **August West**



ATR III GROUP LOG					
Group Title/Topic	Group Title/Topic Application Process				
Date of Service 1	Date of Service 1-30-2011 Approved Services Qualified Services				
Start Time 5:00) p.m.	□ Recovery E	Education	☐ Family Engagement	
End Time 6:00	p.m.	☐ Spiritual Life Skills		☐ Recovery Counseling	
# Units of Service	4	⊞ Work Preparation		☐ Spiritual Counseling	
Group Leader/Stat	ff Signature Dean Mo	riarty			
		Group Summa	ary		
Discussed a	and practiced hov	v to create	a prope	r resume'. Each	
client pract	ticed filling out ap	plications	from loc	al businesses. Group	
also worke	d on proper interv	iewing ski	lls. Jane	e stated she will need	
proper inte	rview clothing and	d would lik	e to visi	t a local clothing bank.	
DMH ID #	Client Name (P	rint)		Client Signature	
123456	Josh Hamilton		Josh Ho	umílton	
654321	Jane Smith		Jane Smith		
13579	Jerry Garcia		Jerry G	arcía	



	ATR III D	ROP IN CENTER L	OG
Date of Service	1-30-2011		
Drop In Center	Open Time 9:00 a.m.	Drop In Center Close Time 5:00 p	.m.
Group Leader/S	Staff Signature Landon	Donavan	
Group Leader/S	Staff Signature Pat Smit	h	
	Drop 1	In Center Activities Summary	
Billiards,	Ping Pong, cards, t	able games, computer w	ork station, coffee
and group	socializing		
DMH ID #	Client Name (Print)	Client Signature	Time Present
123456	Ben Hogan	Ben Hogan	10 a.m. – 11 a.m
654321	August West	August West	10 a.m. – 12 p.m
13579	Don McLean	Don McLean	2 p.m. – 5 p.m.
		- 	



ATR III MILEAGE TRANSPORTATION LOG

Driver Name/Signature: Andy Warhol

.	ou o	DMI ID //	3.511	Purpose of Transportation
Date	Client Signature	DMH ID #	Miles	To / From
1/30/2011	August West	123456	20	RS to TX and back -
				Pathways
2/4/2011	Paul Bunyan	654321	20	RS House 123 Main to
				Pathways
2/5/2011	David Bowie	13579	35	RS to AA and Back to 123
				Main



ATR III HOUSING LOG

House Address: 2468 Elm St., Jefferson City 65101			
Date of Service: 1-30-2011			
Check Type of	f Service:		
☐ Peer Housin	ng	☐ Supervised Housing	
Staff	Member Name/Signature	House Supervision Time	
Chevy Chase		8:00 a.m. – 4:00 p.m.	
Steve Martin		4:00 p.m. – 12:00 a.m.	
Martin Short		12:00 a.m. – 8:00 a.m.	
DMH ID#	Client Name (print)	Client Signature	
123456	Jay Leno	Jay Leno	
654321	Dave Letterman	Dave Letterman	
13579	Craig Ferguson	Craig Ferguson	
2468	Conan O'Brien	Conan O'Brien	